

ASSEMBLY, No. 2805

STATE OF NEW JERSEY 221st LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2024 SESSION

Sponsored by:

Assemblyman LOUIS D. GREENWALD

District 6 (Burlington and Camden)

Assemblywoman LISA SWAIN

District 38 (Bergen)

Assemblyman DAN HUTCHISON

District 4 (Atlantic, Camden and Gloucester)

Co-Sponsored by:

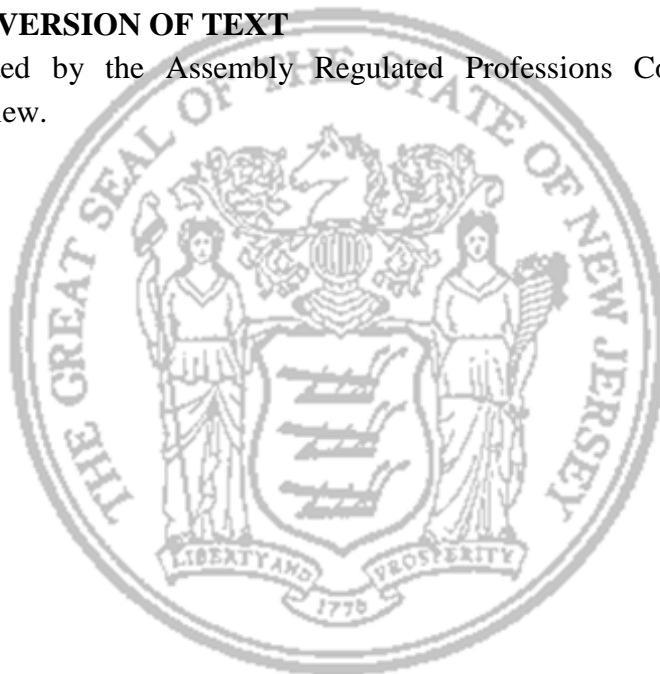
Assemblyman Tully

SYNOPSIS

Requires issuance of report on certain information and data on processing of applications for professional and occupational licenses and mandates review of training and call intake in Division of Consumer Affairs.

CURRENT VERSION OF TEXT

As reported by the Assembly Regulated Professions Committee with technical review.



(Sponsorship Updated As Of: 3/20/2025)

1 AN ACT concerning applications for professional and occupational
2 licensure and supplementing Title 45 of the Revised Statutes.

3

4 **BE IT ENACTED** by the Senate and General Assembly of the State
5 of New Jersey:

6

7 1. a. The Division of Consumer Affairs in the Department of
8 Law and Public Safety (the “division”) shall review and collect
9 information and data, and compile a report for release to the
10 Governor and the Legislature pursuant to section 2 of P.L.1991,
11 c.164 (C.52:14-19.1), on the following items in regards to the
12 professions or occupations regulated by the division or a board,
13 committee or other entity **【with】** within the division:

14 (1) the number of outstanding applications for an initial license
15 or other initial credential issued by the specific entity;

16 (2) the average amount of time needed to approve or otherwise
17 process an application for initial licensure or other initial credential;

18 (3) the number of incomplete applications received that require
19 additional contact with the applicant to complete the application
20 and a list of the most common omissions and most common errors
21 made that render an application incomplete;

22 (4) the monthly average of the number of incoming calls
23 received from applicants, to include, if possible to calculate, a
24 categorization of the reasons for calls and how many calls are
25 received in each category, and the monthly average of the number
26 of inquiries received through a call that are answered;

27 (5) the amount of funding expended to retain division
28 employees;

29 (6) initiatives undertaken to recruit and retain new division
30 employees;

31 (7) the percentage of completed applications for initial licensure
32 or other credential over the past five years to include a calculation
33 of the number of applications that have taken at least twice as long
34 to process in comparison to the average time to process an
35 application;

36 (8) the amount of funding expended to improve information
37 technology (“IT”); and

38 (9) initiatives undertaken to improve current or to modernize IT.

39 b. The report required pursuant to subsection a. of this section
40 shall be submitted six months after the enactment of **【P.L. ,**

41 c. (C.) (pending before the Legislature as this bill) **】** this act.

42

43 2. The Attorney General, or a designee, shall develop and
44 administer training specific to a profession and occupation for new
45 employees hired to process initial applications for licensure in the
46 specific profession or occupation.

A2805 GREENWALD, SWAIN

3

1 3. The Attorney General, or a designee, shall review the
2 feasibility of outsourcing phone call intake and response to
3 businesses or associations that assist individuals seeking a license in
4 a specific profession or occupation.

5

6 4. This act shall take effect immediately and section 1 shall
7 expire upon the submission of the report by the division.