# SENATE, No. 456

# STATE OF NEW JERSEY 213th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2008 SESSION

Sponsored by: Senator BARBARA BUONO District 18 (Middlesex)

#### SYNOPSIS

"New Jersey Financial Information Privacy Act."

#### **CURRENT VERSION OF TEXT**

Introduced Pending Technical Review by Legislative Counsel



AN ACT providing consumers certain privacy protections with 1 2 respect to their financial information and supplementing Title 56 3 of the Revised Statutes. Δ 5 **BE IT ENACTED** by the Senate and General Assembly of the State 6 of New Jersey: 7 1. This act shall be known and may be cited as the "New Jersey 8 9 Financial Information Privacy Act." 10 11 2. It is the intent of the Legislature in enacting this act: a. To provide consumers with notice and a meaningful choice 12 13 about how their nonpublic personal information is shared or sold by 14 financial institutions. 15 b. To afford persons greater privacy protections than those provided in title V of the federal "Gramm-Leach-Bliley Act," 16 17 Pub.L. 106-102 (15 U.S.C. s.6801 et seq.) and that this act be 18 interpreted consistently with that purpose. c. To ensure that New Jersey residents have the ability to control 19 20 the disclosure of their nonpublic personal information. 21 d. To achieve that control for New Jersey consumers by 22 requiring that financial institutions that want to share information with third parties and unrelated companies seek and acquire the 23 24 affirmative consent of New Jersey consumers prior to sharing the 25 information. 26 e. To adopt, to the maximum extent feasible and consistent with 27 the purposes cited above, definitions consistent with federal law, so that, in particular, there is no change in the ability of businesses to 28 29 carry out normal processes of commerce for transactions voluntarily 30 entered into by consumers. 31 32 3. For the purposes of this act: 33 "Affiliate" means any entity that controls, is controlled by, or is 34 under common control with, another entity, but does not include a A franchisor, 35 joint employee of the entity and the affiliate. 36 including any affiliate thereof, shall be deemed an affiliate of the franchisee for purposes of this act. 37 38 "Affinity card" means an agreement between a financial 39 institution and an affinity partner to issue a credit card in the name of the affinity partner. 40 41 "Affinity financial product or service" means an agreement between a financial institution and an affinity partner to issue a 42 43 financial product or service, other than an affinity card, on behalf of 44 the affinity partner. 45 "Affinity partner" means an organization or business that is not a 46 financial institution that has entered into an agreement with a

47 financial institution to issue an affinity card or other affinity

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financial product or service. "Clear and conspicuous" means that a
 notice is reasonably understandable and designed to call attention to

3 the nature and significance of the information contained in the 4 notice.

5 "Consumer" means an individual resident of this State, or that 6 individual's legal representative, who obtains or has obtained from a 7 financial institution a financial product or service to be used 8 primarily for personal, family, or household purposes. For purposes 9 of this act, an individual resident of this State is someone whose last 10 known mailing address, other than an Armed Forces Post Office or 11 Fleet Post Office address, as shown in the records of the financial 12 institution, is located in this State. For purposes of this act, an 13 individual is not a consumer of a financial institution solely because 14 they are: (1) a participant or beneficiary of an employee benefit 15 plan that a financial institution administers or sponsors, or for 16 which the financial institution acts as a trustee, insurer, or fiduciary; 17 (2) covered under a group or blanket insurance policy or group 18 annuity contract issued by the financial institution; (3) a beneficiary 19 in a workers' compensation plan; (4) a beneficiary of a trust for 20 which the financial institution is a trustee; or (5) a person who has 21 designated the financial institution as trustee for a trust, provided 22 that the financial institution provides all required notices and rights 23 required by this act to the plan sponsor, group or blanket insurance 24 policyholder, or group annuity contract holder.

25 "Control" means: (1) ownership or power to vote 25 percent or 26 more of the outstanding shares of any class of voting security of a 27 company, acting through one or more persons; (2) control in any 28 manner over the election of a majority of the directors, or of 29 individuals exercising similar functions; or (3) the power to 30 exercise, directly or indirectly, a controlling influence over the 31 management or policies of a company. For purposes of applying 32 this definition to a financial institution subject to regulation by the 33 United States Securities and Exchange Commission, a person who 34 owns beneficially, either directly or through one or more controlled 35 companies, more than 25 percent of the voting securities of a 36 company is presumed to control the company, and a person who 37 does not own more than 25 percent of the voting securities of a 38 company is presumed not to control the company, and a 39 presumption regarding control may be rebutted by evidence, but in 40 the case of an investment company, the presumption shall continue 41 until the United States Securities and Exchange Commission makes 42 a decision to the contrary according to the procedures described in 43 section 2(a) (9) of the federal "Investment Company Act of 1940," 44 Pub.L.76-768 (15 U.S.C. s.80a-2(a)(9)).

45 "Financial institution" means any institution, the business of
46 which is engaging in financial activities as described in section 4(k)
47 of Pub.L. 84-511 (12 U.S.C. s.1843(k)) and doing business in this

State. An institution that is not significantly engaged in financial 1 The term "financial 2 activities is not a financial institution. 3 institution" does not include: (1) an institution that is primarily 4 engaged in providing hardware, software, or interactive services, 5 provided that it does not act as a debt collector, as defined in section 803 of Pub.L.95-109 (15 U.S.C. s.1692a), or engage in 6 7 activities for which the institution is required to acquire a charter, 8 license or registration from a state or federal governmental banking, 9 insurance, or securities agency; (2) the Federal Agricultural 10 Mortgage Corporation or any entity chartered and operating under 11 the "Farm Credit Act of 1971," Pub.L.92-181 (12 U.S.C. s.2001 et 12 seq.), provided that the entity does not sell or transfer nonpublic personal information to a nonaffiliated third party; (3) institutions 13 14 chartered by Congress specifically to engage in a proposed or actual 15 securitization, secondary market sale, including sales of servicing 16 rights, or similar transactions related to a transaction of the 17 consumer, as long as those institutions do not sell or transfer 18 nonpublic personal information to a nonaffiliated third party; or (4) 19 any provider of professional services, or any wholly owned affiliate 20 thereof, that is prohibited by rules of professional ethics and 21 applicable law from voluntarily disclosing confidential client 22 information without the consent of the client.

23 "Financial product or service" means any product or service that 24 a financial holding company could offer by engaging in an activity 25 that is financial in nature or incidental to a financial activity under section 4 of Pub.L.84-511 (12 U.S.C. s.1843). The term "financial 26 27 product or service" includes a financial institution's evaluation or 28 brokerage of information that the financial institution collects in 29 connection with a request or an application from a consumer for a 30 financial product or service.

31 "Necessary to effect, administer or enforce" means, with respect32 to the disclosure of information, the following:

33 The disclosure is required, or is a usual, appropriate, or (1)34 acceptable method to carry out the transaction or the financial 35 product or service business of which the transaction is a part, or 36 administer or service benefits or claims relating to the transaction or 37 the financial product or service business of which the transaction is 38 a part, or record, service or maintain the consumer's account in the 39 ordinary course of providing the financial product or service, and 40 includes the following:

(a) Providing the consumer or the consumer's agent or broker
with a confirmation, statement, or other record of the transaction, or
information on the status or value of the financial product or
service.

(b) The accrual or recognition of incentives, discounts, or
bonuses associated with the transaction or communications to
eligible existing consumers of the financial institution regarding the

availability of those incentives, discounts and bonuses that are
 provided by the financial institution or another party.

3 (c) In the case of a financial institution that has issued a credit 4 account bearing the name of a company primarily engaged in retail 5 sales or a name proprietary to a company primarily engaged in retail 6 sales, the financial institution providing the retailer with nonpublic 7 personal information, as follows:

8 (i) Providing the retailer, or licensees or contractors of the 9 retailer that provide products or services in the name of the retailer 10 and under a contract with the retailer, with the names and addresses 11 of the consumers in whose name the account is held and a record of 12 the purchases made using the credit account from a business 13 establishment, including a website or catalog, bearing the brand 14 name of the retailer.

15 (ii) Where the credit account can only be used for transactions with the retailer or affiliates of that retailer that are also primarily 16 17 engaged in retail sales, providing the retailer, or licensees or 18 contractors of the retailer that provide products or services in the 19 name of the retailer and under a contract with the retailer, with 20 nonpublic personal information concerning the credit account, in 21 connection with the offering or provision of the products or services 22 of the retailer and those licensees or contractors.

(2) The disclosure is required or is one of the lawful or
appropriate methods to enforce the rights of the financial institution
or of other persons engaged in carrying out the financial transaction
or providing the financial product or service.

(3) The disclosure is required, or is a usual, appropriate, or
acceptable method for insurance underwriting or the placement of
insurance products by licensed agents and brokers with authorized
insurance companies at the consumer's request, for reinsurance, stop
loss insurance, or excess loss insurance purposes, or for any of the
following purposes as they relate to a consumer's insurance:

33 (a) Account administration.

34 (b) Reporting, investigating, or preventing fraud or material35 misrepresentation.

36 (c) Processing premium payments.

37 (d) Processing insurance claims.

38 (e) Administering insurance benefits, including utilization review39 activities.

40 (f) Participating in research projects.

41 (g) As otherwise required or specifically permitted by federal or42 State law.

43 (4) The disclosure is required, or is a usual, appropriate, or44 acceptable method, in connection with the following:

45 (a) The authorization, settlement, billing, processing, clearing,
 46 transferring, reconciling or collection of amounts charged, debited

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or otherwise paid using a debit, credit or other payment card, check
 or account number or by other payment means.

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(b) The transfer of receivables, accounts or interests therein.

4 (c) The audit of debit, credit, or other payment information.

5 (5) The disclosure is required in a transaction covered by the federal "Real Estate Settlement Procedures Act of 1974," Pub.L.93-6 7 533 (12 U.S.C. s.2601 et seq.) in order to offer settlement services 8 prior to the close of escrow, as those services are defined in section 9 3 of that federal act (12 U.S.C. s.2602), provided that: (a) the 10 nonpublic personal information is disclosed for the sole purpose of 11 offering those settlement services; and (b) the nonpublic personal 12 information disclosed is limited to that necessary to enable the 13 financial institution to offer those settlement services in that 14 transaction.

"Nonaffiliated third party" means any entity that is not an affiliate of, or related by common ownership to, or affiliated by corporate control with, the financial institution, but does not include a joint employee of that institution and a third party.

19 "Nonpublic personal information" means: (1) personally 20 identifiable financial information: (a) provided by a consumer to a 21 financial institution; (b) resulting from any transaction with the 22 consumer or providing any financial product or service to the 23 consumer; or (c) otherwise obtained by the financial institution. 24 (2) The term "nonpublic personal information" includes any list, 25 description, or other grouping of consumers, and publicly available 26 information pertaining to them, that is derived using any nonpublic 27 personal information other than publicly available information, but 28 shall not include any list, description, or other grouping of 29 consumers, and publicly available information pertaining to them, 30 that is derived without using any nonpublic personal information. 31 (3) The term "nonpublic personal information" shall not include 32 publicly available information that the financial institution has a 33 reasonable basis to believe is lawfully made available to the general 34 public from: (a) federal, state, or local government records; (b) 35 widely distributed media; or (c) disclosures to the general public 36 that are required to be made by federal, State, or local law. 37 "Personally identifiable financial information" means any 38 information: (1) that a consumer provides to a financial institution 39 to obtain a financial product or service from the financial 40 institution; (2) about a consumer resulting from any transaction 41 involving a financial product or service between the financial 42 institution and a consumer; or (3) that the financial institution 43 otherwise obtains about a consumer in connection with providing a 44 financial product or service to that consumer.

45 (4) The term "personally identifiable financial information"46 includes all of the following:

(a) Information a consumer provides to a financial institution on 1 2 an application to obtain a loan, credit card, or other financial 3 product or service. 4 (b) Account balance information, payment history, overdraft 5 history, and credit or debit card purchase information. (c) The fact that an individual is or has been a consumer of a 6 7 financial institution or has obtained a financial product or service 8 from the financial institution. 9 (d) Any information about a financial institution's consumer if it is disclosed in a manner that indicates that the individual is or has 10 been the financial institution's consumer. 11 12 (e) Any information that a consumer provides to a financial 13 institution or that a financial institution or its agent otherwise 14 obtains in connection with collecting on a loan or servicing a loan. 15 (f) Any personally identifiable financial information collected through an Internet cookie or an information collecting device from 16 17 a Web server. 18 (g) Information from a consumer report. 19 "Widely distributed media" means media available to the general 20 public and includes a telephone book, a television or radio program, 21 a newspaper, or a website that is available to the general public on 22 an unrestricted basis. 23 24 4. Except as provided in sections 5 and 8 of this act, a financial 25 institution shall not sell, share, transfer or otherwise disclose nonpublic personal information to or with any nonaffiliated third 26 27 parties without the explicit prior consent of the consumer to whom 28 the nonpublic personal information relates, as provided by the 29 consumer in an opt-in acknowledgment form, statement, or writing. 30 31 5. a. (1) Except as provided in subsection b. of this section, a 32 financial institution shall not disclose to or share a consumer's nonpublic personal information with any nonaffiliated third party, 33 34 unless the financial institution has obtained an opt-in 35 acknowledgment form, statement, or writing from the consumer that 36 complies with paragraph (2) of this subsection which authorizes the 37 financial institution to disclose or share the nonpublic personal 38 information. 39 (a) A financial institution shall not discriminate against or deny an otherwise qualified consumer a financial product or service 40 41 because the consumer has not provided consent pursuant to this subsection and section 4 of this act to authorize the financial 42 43 institution to disclose or share nonpublic personal information 44 pertaining to the consumer with any nonaffiliated third party. 45 Nothing in this subsection shall prohibit a financial institution from 46 denying a consumer a financial product or service if the financial 47 institution could not provide the product or service to a consumer

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1 without the consent to disclose the consumer's nonpublic personal 2 information required by this subsection and section 4 of this act, 3 and the consumer has failed to provide consent. A financial 4 institution shall not be liable for failing to offer a financial product 5 or service to a consumer solely because that consumer has failed to 6 provide consent pursuant to this subsection and section 4 of this act, 7 and the financial institution could not offer the product or service 8 without that consent.

9 (b) Nothing in this subsection is intended to prohibit a financial 10 institution from offering incentives or discounts to elicit a specific 11 response regarding the opt-in acknowledgment form, statement, or 12 writing.

13 (2)financial institution shall utilize A an opt-in 14 acknowledgment form, statement, or writing to obtain consent to 15 disclose nonpublic personal information to nonaffiliated third 16 parties as required by this subsection and section 4 of this act. The 17 opt-in acknowledgment form, statement, or writing shall meet all of 18 the following criteria:

(a) The form, statement or writing shall be a separate document,
not attached to any other document, or its contents, as required by
this paragraph and paragraphs (1) or (2) of subsection c. of this
section, shall be incorporated as a separate, clear and conspicuous
opt-in section within a notice provided to the consumer in
accordance with title V of the "Gramm-Leach-Bliley Act,"
Pub.L.106-102 (15 U.S.C. s.6801 et seq.).

(b) The form, statement, or writing shall be dated and signed bythe consumer.

(c) The form, statement, or writing shall clearly and
conspicuously disclose that by signing, the consumer is consenting
to the disclosure to nonaffiliated third parties of nonpublic personal
information pertaining to the consumer.

(d) The form, statement, or writing shall clearly and
conspicuously disclose: (i) that the consent will remain in effect
until revoked or modified by the consumer; (ii) that the consumer
may revoke the consent at any time; and (iii) the procedure for the
consumer to revoke consent.

(e) The form, statement, or writing shall clearly and
conspicuously inform the consumer that: (i) the financial institution
will maintain the document or a true and correct copy; (ii) the
consumer is entitled to a copy of the document upon request; and
(iii) the consumer may want to make a copy of the document for the
consumer's records.

b. (1) This section shall not prohibit a financial institution from
releasing a consumer's nonpublic personal information to a
nonaffiliated financial institution for purposes of jointly offering a
financial product or service pursuant to a written agreement with

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the financial institution that receives the nonpublic personal
 information provided that all of the following requirements are met:

3 (a) The financial product or service offered is a product or
4 service of, and is provided by, at least one of the financial
5 institutions that is a party to the written agreement.

6 (b) The financial product or service is jointly offered, endorsed, 7 or sponsored, and clearly and conspicuously identifies for the 8 consumer the financial institutions that disclose and receive the 9 disclosed nonpublic personal information.

10 (c) The written agreement provides that the financial institution 11 that receives the nonpublic personal information is required to 12 maintain the confidentiality of the information and is prohibited 13 from disclosing or using the information other than to carry out the 14 joint offering or servicing of the financial product or service that is 15 the subject of the written agreement.

(2) This section shall not prohibit a financial institution from
releasing a consumer's nonpublic personal information to an
affinity partner.

(3) This section shall not prohibit the disclosure of nonpublicpersonal information as set forth in section 8 of this act.

21 A financial institution shall c. (1)provide an opt-in 22 acknowledgment form, statement, or writing to a consumer, either 23 using the model text and format set forth in paragraph (2) of this 24 subsection, and additionally complying, as otherwise appropriate, 25 with subparagraphs (a) to (k), inclusive, of this paragraph, or not 26 using the model text and format of paragraph (2) of this subsection, 27 but fully complying with subparagraphs (a) to (k), inclusive, of this 28 paragraph, so that the consumer may make a decision and provide 29 direction to the financial institution regarding the sharing of the 30 consumer's nonpublic personal information. The financial 31 institution shall be conclusively presumed to have satisfied the 32 notice requirements of subsection a. of this section if it uses the 33 model text and format set forth in paragraph (2) of this subsection, 34 and additionally complies, as otherwise appropriate, with 35 subparagraphs (a) to (k), inclusive, of this paragraph. If the 36 financial institution does not use an opt-in acknowledgment form, 37 statement, or writing with the model text and format set forth in 38 paragraph (2) of this subsection, the financial institution shall use a 39 form, statement, or writing that meets all of the following 40 requirements:

41 (a) The form, statement, or writing uses the same title
42 ("IMPORTANT PRIVACY CHOICE FOR CONSUMERS") and the
43 header, if applicable, as follows: "Allow Information Sharing With
44 Other Companies We Do Business With To Provide Financial
45 Products And Services."

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1 (b) The titles and headers in the form, statement, or writing are 2 clearly and conspicuously displayed, and no text is smaller than 10-3 point type. 4 (c) The form, statement, or writing is a separate document, 5 except as otherwise permitted by subparagraph (a) of paragraph (2) of subsection a. of this section or section 7 of this act. 6 7 (d) The choice provided in the form, statement, or writing to 8 explicitly permit the disclosure of nonpublic personal information is 9 stated separately and may be selected by checking a box. 10 (e) The form, statement, or writing is designed to call attention 11 to the nature and significance of the information in the document. 12 (f) The form, statement, or writing presents information in clear 13 and concise sentences, paragraphs, and sections. 14 The form, statement, or writing uses short explanatory (g) 15 sentences which average between 15 and 20 words or bullet lists 16 whenever possible. 17 (h) The form, statement, or writing avoids multiple negatives, 18 legal terminology, and highly technical terminology whenever 19 possible. 20 (i) The form, statement, or writing avoids explanations that are 21 imprecise and readily subject to different interpretations. 22 The form, statement, or writing provides wide margins, (i)23 ample line spacing and uses boldface or italics for key words. 24 (k) The form, statement, or writing is not more than one page, or 25 one page per language, if the document is provided in more than 26 one language, or the document's contents, as required by this act, 27 shall be not more than one page, or one page per language, if 28 instead incorporated pursuant to subparagraph (a) of paragraph (2) 29 of subsection a. of this section as a separate, clear and conspicuous 30 opt-in section within a notice provided to the consumer in 31 accordance with title V of the "Gramm-Leach-Bliley Act," 32 Pub.L.106-102 (15 U.S.C. s.6801 et seq.). 33 (2) (a) None of the instructional items appearing in brackets in 34 the opt-in acknowledgment form, statement, or writing set forth in 35 this paragraph shall appear in the form, statement, or writing 36 provided to the consumer, as those items are for explanation 37 purposes only. If a financial institution does not disclose or share 38 nonpublic personal information as described in a header of the 39 form, statement, or writing, the financial institution may omit the 40 applicable header, and the accompanying information and box, in 41 the form, statement, or writing it provides pursuant to this 42 paragraph. An opt-in acknowledgment form , statement, or writing 43 which utilizes the model text and format as presented in this 44 paragraph, regardless of the number of omissions, shall be 45 conclusively presumed to satisfy the notice requirements of 46 subsection a. of this section.

If a financial institution, instead of using an opt-in 1 (b) 2 acknowledgment form, statement, or writing which utilizes the 3 model text and format of that set forth in this paragraph, uses an 4 opt-in acknowledgment form, statement, or writing which complies 5 with subparagraphs (a) to (k), inclusive, of paragraph (1) of this subsection, the financial institution may submit that document to 6 7 its functional regulator for approval, which approval shall create a 8 rebuttable presumption that the opt-in acknowledgment form, 9 statement, or writing complies with the notice requirements of this 10 section.

(c) A financial institution shall not be in violation of this section
solely because it includes in the opt-in acknowledgment form,
statement, or writing one or more brief examples or explanations of
the purpose, or context, within which information will be shared, as
long as those examples meet the clarity and readability standards set
forth in paragraph (1) of this subsection.

17 (d) The outside of the envelope in which the opt-in 18 acknowledgment form, statement, or writing is sent to the consumer 19 shall clearly state in 16-point boldface type "IMPORTANT 20 PRIVACY CHOICE," except that a financial institution sending the 21 document to a consumer in the same envelope as a bill, account 22 statement, or application requested by the consumer does not have 23 to include the wording "IMPORTANT PRIVACY CHOICE" on that 24 envelope.

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#### **Important Privacy Choice for Consumers**

New Jersey law requires that we not share your personal financial information, except under limited circumstances. However, you have the right to choose whether we can more broadly share some of your personal financial information. Please read the following information carefully before you make your choice below.

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#### 34 Your Rights

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You have the right to permit, or "opt-in" to, the sharing of personal financial information with certain outside companies that we do business with (non-affiliated third parties). Nothing in this opt-in form prohibits the sharing of information permitted by law or otherwise necessary for us to follow the law, or to give you the best service on your accounts with us. This includes sending you information about some other products or services.

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#### 44 Your Choice

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#### 46 Information Sharing With Other Companies With Which We

47 Do Business: Unless you say "Yes," we may not share your
48 personal financial information with outside companies with which

1 2	we contract, except as permitted by law or as otherwise necessary for us to follow the law.
3 4	() YES, You may share my personal financial information with
5 6	outside companies with which you contract.
7 8	
9	Your Method of Reply
10	Ver men ale ere ale in the internet the shering of ere and
11 12	You may make your choice to permit the sharing of your personal financial information at any time. Your above to permit
12	financial information at any time. Your choice to permit information sharing marked here will remain unless you state
13 14	otherwise.
15	
16	Name:
17	Account or Policy Number(s): [to be filled in by consumer]
18	
19	Signature:
20	
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	<ul> <li>(1) Fill out, sign and send back this form to us using the envelope provided (you may want to make a copy for your records); [#1 is mandatory]</li> <li>[(2) Call this toll free number (800) xxx-xxxx;] [optional]</li> <li>[(3) Reply electronically by contacting us through the following Internet option: xxxxx.com] [optional]</li> </ul>
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23	(3) The opt-in acknowledgment form, statement, or writing shall
24	be provided to the consumer in one or more of the following ways:
25	(a) With a bill, other statement of account, or application
26 27	requested by the consumer.
27 28	(b) As a separate notice among materials sent to the consumer related only to privacy.
28 29	(c) With any other mailing, in which case the form, statement, or
30	writing shall be the first page of the mailing.
31	(d) As a separate, clear and conspicuous opt-in section,
32	containing all of the document's contents, as required by this act,
33	incorporated into a notice provided to the consumer in accordance
34	with title V of the "Gramm-Leach-Bliley Act," Pub.L 106-102 (15
35	U.S.C. s.6801 et seq.).
36	(4) When a consumer directs that nonpublic personal
37	information may be disclosed, that direction shall remain in effect
38	until otherwise stated by the consumer.
39	(5) A financial institution shall provide a consumer with an opt-
40	in acknowledgment form, statement, or writing meeting the
41	requirements of this section at least annually, except when the

financial institution does not have a continuing relationship with the 1 2 consumer other than the initial transaction in which the product or 3 service is provided, then no annual disclosure requirement exists 4 pursuant to this paragraph as long as that financial institution 5 provides the consumer with the opt-in acknowledgment form, statement, or writing at the time of the initial transaction. As used 6 7 in this section, "annually" means at least once in any period of 12 8 consecutive months during which that relationship exists. The 9 financial institution may define the 12-consecutive-month period, 10 but shall apply it to the consumer on a consistent basis.

11 (6) A financial institution with assets in excess of \$25,000,000 12 shall include a self-addressed first class business reply return 13 envelope with the opt-in acknowledgment form, statement, or 14 writing. A financial institution with assets of up to and including 15 \$25,000,000 shall include a self-addressed return envelope with the 16 opt-in acknowledgment form, statement, or writing. In lieu of the 17 first class business reply return envelope required by this paragraph, 18 a financial institution may offer a self-addressed return envelope 19 with the document and at least two alternative cost-free means for 20 consumers to communicate their privacy choices, such as calling a 21 toll-free number, sending a facsimile to a toll-free telephone 22 number, or using electronic means.

23 A financial institution shall clearly and conspicuously disclose in 24 the document required by this section the information necessary to 25 direct a consumer on how to communicate their choices, including 26 the toll-free or facsimile number or website address that may be 27 used, if those means of communication are offered by the financial 28 institution.

29 A financial institution may provide a joint (7)opt-in 30 acknowledgment form, statement, or writing from it or other 31 financial institutions, as identified in the document, so long as the 32 document is accurate with respect to the financial institution and 33 other financial institutions.

34 d. Nothing in this act shall prohibit a financial institution from 35 marketing its own products and services or the products and 36 services of nonaffiliated third parties to customers of the financial 37 institution so long as: (1) nonpublic personal information is not 38 disclosed in connection with the delivery of the applicable 39 marketing materials to those customers except as permitted by 40 section 8 of this act; and (2) in cases in which the applicable 41 nonaffiliated third party may extrapolate nonpublic personal 42 information about the consumer responding to those marketing 43 materials, the applicable nonaffiliated third party has signed a 44 contract with the financial institution under the terms of which: (a) 45 the nonaffiliated third party is prohibited from using that 46 information for any purpose other than the purpose for which it was 47 provided, as set forth in the contract; and (b) the financial

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institution has the right by audit, inspections, or other means to
 verify the nonaffiliated third party's compliance with that contract.

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4 Except as otherwise provided in this act, an entity that 6. 5 receives nonpublic personal information from a financial institution as permitted under this act shall not disclose this information to any 6 7 other entity, unless the disclosure would be lawful if made directly 8 to the other entity by the financial institution. An entity that 9 receives nonpublic personal information pursuant to any exception 10 set forth in section 8 of this act shall not use or disclose the 11 information except in the ordinary course of business to carry out 12 the activity covered by the exception under which the information 13 was received, and to protect the confidentiality or security of the 14 entity's records pertaining to the consumer, the financial service or 15 product, or the transaction thereon, to protect against or prevent 16 actual or potential fraud, identity theft, unauthorized transactions, 17 claims or other liability, for required institutional risk control and 18 for resolving customer disputes or inquiries.

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7. a. Nothing in this act shall require a financial institution to
provide an opt-in acknowledgment form, statement, or writing to a
consumer pursuant to section 5 of this act if the financial institution
does not disclose nonpublic personal information to any
nonaffiliated third party, except as allowed in this act.

b. An opt-in acknowledgment form, statement, or writing
provided to a member of a household pursuant to section 5 of this
act shall be considered an opt-in acknowledgment form, statement,
or writing to all members of that household unless that household
contains another individual who also has a separate account with
the financial institution.

c. (1) Any requirement pursuant to this act to send an opt-in
acknowledgment form, statement, or writing to a consumer may be
fulfilled by electronic means if the following requirements are met:

(a) The document, and the manner in which it is sent, meets all
of the requirements for notices or documents that are required by
law to be in writing, as set forth in section 101 of the federal
"Electronic Signatures in Global and National Commerce Act,"
Pub.L.106-229 (15 U.S.C. s.7001).

39 (b) All other requirements applicable to the opt-in
40 acknowledgment form, statement, or writing are met, including, but
41 not limited to, requirements concerning content, timing, form and
42 delivery. However, any electronic document sent pursuant to this
43 subsection is not required to include a return envelope.

44 (c) The document is delivered to the consumer in a form the45 consumer may keep.

1 (2) A document that is made available to a consumer, and is not 2 delivered to the consumer, does not satisfy the requirements of 3 paragraph (1) of this subsection. 4 (3) Any electronic consumer reply to an electronic document 5 sent pursuant to this subsection is effective. A financial institution that electronically sends a document required by this subsection to a 6 7 consumer may not by contract, or otherwise, eliminate the 8 effectiveness of the consumer's electronic reply. 9 10 a. This section shall not apply to information that is not 8 personally identifiable to a particular person. 11 b. Notwithstanding sections 4 and 5 of this act, a financial institution may release nonpublic personal information under the following circumstances: 15 (1) The nonpublic personal information is necessary to effect, 16 administer, or enforce a transaction requested or authorized by the 17 consumer, or in connection with servicing or processing a financial 18 product or service requested or authorized by the consumer, or in 19 connection with maintaining or servicing the consumer's account 20 with the financial institution, or with another entity as part of a 21 private label credit card program or other extension of credit on 22 behalf of that entity, or in connection with a proposed or actual 23 securitization or secondary market sale, including sales of servicing 24 rights, or similar transactions related to a transaction of the 25 consumer. (2) The nonpublic personal information is released with the consent of or at the direction of the consumer. (3) The nonpublic personal information is released: (a) To protect the confidentiality or security of the financial

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29 30 institution's records pertaining to the consumer, the financial 31 product or service, or the transaction thereon.

32 To protect against or prevent actual or potential fraud, (b) 33 identity theft, unauthorized transactions, claims or other liability.

34 (c) For required institutional risk control or for resolving 35 customer disputes or inquiries.

36 (d) To persons holding a legal or beneficial interest relating to 37 the consumer, including for purposes of debt collection.

(e) To persons acting in a fiduciary or representative capacity on 38 39 behalf of the consumer.

40 (4) The nonpublic personal information is released to provide 41 information to insurance rate advisory organizations, guaranty 42 funds or agencies, applicable rating agencies of the financial 43 institution, persons assessing the institution's compliance with 44 industry standards, and the institution's attorneys, accountants and 45 auditors.

46 (5) The nonpublic personal information is released to the extent 47 specifically required or specifically permitted under other

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provisions of law and in accordance with the federal "Right to 1 2 Financial Privacy Act of 1978," Pub.L. 95-630 (12 U.S.C. s.3401 et 3 seq.), to law enforcement agencies, including a federal functional 4 regulator, the Secretary of the Treasury with respect to subchapter 5 II of Chapter 53 of Title 31 of the United States Code (31 U.S.C. s.5311 et seq.), and chapter 2 of title I of Pub.L. 91-508 (12 U.S.C. 6 7 s.1951 et seq.), the New Jersey Department of Banking and 8 Insurance or other state insurance regulators, the Federal Trade 9 Commission, self-regulatory organizations or for an investigation 10 on a matter related to public safety.

(6) The nonpublic personal information is released in connection
with a proposed or actual sale, merger, transfer, or exchange of all
or a portion of a business or operating unit if the disclosure of
nonpublic personal information concerns solely consumers of the
business or unit.

16 (7) The nonpublic personal information is released to comply 17 with federal, State, or local laws, rules, and other applicable legal 18 requirements; to comply with a properly authorized civil, criminal, 19 administrative, or regulatory investigation or subpoena or summons 20 by federal, State, or local authorities; or to respond to judicial 21 process or government regulatory authorities having jurisdiction 22 over the financial institution for examination, compliance, or other 23 purposes as authorized by law.

(8) The nonpublic personal information is released to a nonaffiliated third party in order for the nonaffiliated third party to perform business or professional services, such as printing, mailing services, data processing or analysis, or customer surveys, on behalf of the financial institution, provided that all of the following requirements are met:

30 (a) The services to be performed by the nonaffiliated third party31 could lawfully be performed by the financial institution.

32 (b) There is a written contract between the nonaffiliated third 33 party and the financial institution that prohibits the nonaffiliated 34 third party from disclosing or using the nonpublic personal 35 information other than to carry out the purpose for which the 36 financial institution disclosed the information, as set forth in the 37 written contract.

38 (c) The nonpublic personal information provided to the
39 nonaffiliated third party is limited to that which is necessary for the
40 nonaffiliated third party to perform the services contracted for on
41 behalf of the financial institution.

42 (d) The financial institution does not receive any payment from
43 or through the nonaffiliated third party in connection with, or as a
44 result of, the release of the nonpublic personal information.

(9) The nonpublic personal information is released to identify or
locate missing and abducted children, witnesses, criminals and
fugitives, parties to lawsuits, parents delinquent in child support

payments, organ and bone marrow donors, pension fund
 beneficiaries, and missing heirs.

3 (10) The nonpublic personal information is released to a real 4 estate appraiser licensed or certified by the State for submission to 5 central data repositories and the nonpublic personal information is 6 compiled strictly to complete other real estate appraisals and is not 7 used for any other purpose.

8 The nonpublic personal information is released to an (11)9 insurance producer licensed pursuant to the "New Jersey Insurance Producer Licensing Act of 2001," P.L.2001, c.210 (C.17:22A-26 et 10 seq.), in the line of title insurance, in connection with the issuance 11 12 of a title insurance commitment or policy, or the closing of a 13 transaction involving real property in this State. This exemption is 14 intended to apply to real estate transactions in addition to the real 15 estate exemptions provided for disclosures required in a transaction covered by the federal "Real Estate Settlement Procedures Act of 16 17 1974," Pub.L.93-533 (12 U.S.C. s.2601 et seq.), pursuant to the 18 definition of "necessary to effect, administer or enforce" in section 19 3 of this act and the reference to this term under paragraph (1) of 20 subsection b. of this section.

(12) The nonpublic personal information is released as required
by the federal "International Money Laundering Abatement and
Financial Anti-Terrorism Act of 2001," Pub.L. 107-56 (31 U.S.C.
s.5311 et al.).

(13) The nonpublic personal information is released either to a
consumer reporting agency pursuant to the federal "Fair Credit
Reporting Act," Pub.L. 91-508 (15 U.S.C. s.1681 et seq.) or from a
consumer report reported by a consumer reporting agency.

29 The nonpublic personal information is released in (14)30 connection with a written agreement between a consumer and a 31 broker-dealer registered under the federal "Securities Exchange Act 32 of 1934," Pub.L. 73-291 (15 U.S.C. s.78a et al.) or an investment adviser registered under the federal "Investment Advisers Act of 33 34 1940," Pub.L. 76-768 (15 U.S.C. s.80b-1 et seq.) to provide 35 investment management services, portfolio advisory services, or 36 financial planning and the nonpublic personal information is 37 released for the sole purpose of providing the products and services 38 covered by that agreement.

c. Nothing in this section is intended to change existing law
relating to access by law enforcement agencies to information held
by financial institutions.

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9. a. The provisions of this section shall not apply to any person
or entity that meets the requirements of paragraph (1) or (2) of this
subsection. However, when nonpublic personal information is
shared by a person or entity meeting the requirements of paragraph
(1) or (2) with a nonaffiliated third party, this section shall apply.

1 (1) The person or entity is licensed in either of the following 2 categories and is acting within the scope of the respective license or 3 certificate:

(a) As an insurance producer, or as an investment adviser.

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5 (b) Is licensed to sell securities by the National Association of 6 Securities Dealers.

7 (2) The person or entity meets the requirements in paragraph (1)
8 and has a written contractual agreement with another person or
9 entity described in paragraph (1) and the contract clearly and
10 explicitly includes the following:

(a) The rights and obligations between the licensees arising out
of the business relationship relating to insurance or securities
transactions;

(b) An explicit limitation on the use of nonpublic personal
information about a consumer to transactions authorized by the
contract and permitted pursuant to this act; and

(c) A requirement that transactions specified in the contract fall
within the scope of activities permitted by the licenses of the
parties.

20 b. The restrictions on disclosure and use of nonpublic personal 21 information and the requirement for notification and disclosure 22 shall not limit the ability of insurance producers and brokers to 23 respond to written, telephone or electronic requests from consumers 24 seeking price quotes on insurance products and services or to obtain 25 competitive quotes to renew an existing insurance contract, provided that any nonpublic personal information disclosed 26 27 pursuant to this subsection shall not be used or disclosed except in 28 the ordinary course of business in order to obtain those quotes.

29 (1) The disclosure or sharing of nonpublic personal c. 30 information from an insurer or its affiliates to an exclusive agent or 31 broker whose contractual or employment relationship requires that 32 the agent offer only the insurer's policies for sale or financial 33 products or services authorized by the insurer, or whose contractual or employment relationship with an insurer gives the insurer the 34 35 right of first refusal for all policies of insurance by the agent, and 36 who may not share nonpublic personal information with any insurer 37 other than the insurer with whom the agent has a contractual or 38 employment relationship as described above, is not a violation of 39 this section, provided that the agent may not disclose nonpublic 40 personal information to any party except as permitted by this 41 section. An insurer shall not disclose or share nonpublic personal 42 information with exclusive agents merely because information is 43 maintained in common information systems or databases, and 44 exclusive agents of the insurer have access to those common 45 information systems or databases, provided that where a consumer 46 has exercised his or her rights to prohibit disclosure pursuant to this

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1 section, nonpublic personal information is not further disclosed or 2 used by an exclusive agent except as permitted by this section. 3 (2) Nothing in this subsection is intended to affect the sharing of 4 information as allowed in subsection a. or subsection b. of this 5 section. 6 7 10. a. An entity that negligently discloses or shares nonpublic 8 personal information in violation of this act shall be liable, 9 irrespective of the amount of damages suffered by the consumer as a result of that violation, for a civil penalty not to exceed \$2,500 per 10 However, if the disclosure or sharing results in the 11 violation. 12 release of nonpublic personal information of more than one 13 individual, the total civil penalty awarded pursuant to this 14 subsection shall not exceed \$500,000. 15 b. An entity that knowingly and willfully obtains, discloses, 16 shares, or uses nonpublic personal information in violation of this 17 act shall be liable for a civil penalty not to exceed \$5,000 per 18 individual violation, irrespective of the amount of damages suffered 19 by the consumer as a result of that violation. 20 In determining the penalty to be assessed pursuant to a c. 21 violation of this act, the court shall take into account the following 22 factors: 23 (1) The total assets and net worth of the violating entity. 24 (2) The nature and seriousness of the violation. 25 (3) The persistence of the violation, including any attempts to 26 correct the situation leading to the violation. (4) The length of time over which the violation occurred. 27 28 (5) The number of times the entity has violated this act. 29 (6) The harm caused to consumers by the violation. 30 (7) The level of proceeds derived from the violation. 31 The impact of possible penalties on the overall fiscal (8) 32 solvency of the violating entity. d. In the event a violation of this act results in the identity theft 33 34 of a consumer as defined in N.J.S.2C:21-17, the civil penalties set 35 forth in this act shall be doubled. 36 e. The civil penalties provided for in this section shall be 37 exclusively assessed and recovered in a civil action brought in a 38 summary proceeding pursuant to the "Penalty Enforcement Law of 39 1999," P.L.1999, c.274 (C.2A:58-10 et seq.) by the Attorney 40 General or the functional regulator with jurisdiction over regulation 41 of the financial institution. 42 43 11. Nothing in this act shall be construed as altering or annulling 44 the authority of any department or agency of the State to regulate

45 any financial institution subject to its jurisdiction.

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1 12. The Commissioner of Banking and Insurance shall 2 promulgate regulations pursuant to the "Administrative Procedure 3 Act," P.L.1968, c.410 (C.52:14B-1 et seq.) necessary to effectuate 4 the provisions of this act. 5

6 13. This act shall take effect on the 180th day after the date of7 enactment.

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#### STATEMENT

12 Under title V of the federal "Gramm-Leach-Bliley Act," Pub.L.106-102 (15 U.S.C. s.6801 et seq.), financial institutions are 13 14 permitted to share a consumer's nonpublic personal information 15 with nonaffiliated third parties, but these institutions must provide 16 their consumers with a notice concerning the use and sharing of this 17 information, and in turn any consumer may direct that their 18 information not be shared; in other words, the consumer may "opt-19 out" of the sharing of such information with such entities. However, this federal law permits states to enact more restrictive laws, and 20 21 thereby afford citizens more privacy protections, with respect to this 22 nonpublic personal information sharing.

23 This bill, the "New Jersey Financial Information Privacy Act," 24 establishes a more restrictive information sharing procedure, whereby financial institutions, including generally banks, credit 25 26 unions, savings and loan associations, financial services and 27 securities firms, and insurance companies, shall not sell, share or 28 otherwise disclose a consumer's nonpublic personal information 29 without the consumer's explicit prior consent; meaning the 30 consumer must "opt- in" to permit the sharing of information, as 31 opposed to the federal "opt-out" system.

32 Financial institutions, other than those institutions which do not 33 disclose information to nonaffiliated third parties, shall provide 34 consumers with an "opt-in" acknowledgment form, statement or 35 writing, at least annually, concerning the consumers' privacy 36 choices and the opportunity to "opt in" to allow the sharing of their 37 information. This document shall clearly and conspicuously: 1) 38 disclose that by signing, a consumer consents to the disclosure of 39 information; 2) explain that the consent remains in effect until 40 revoked; and 3) provide the procedure for the consumer to revoke 41 consent. The bill provides a sample document as a template for use 42 by financial institutions, or financial institutions may instead utilize 43 their own document, subject to specific form and content 44 requirements set forth in the bill.

The bill sets forth exceptions, whereby financial institutions need not obtain any prior consent from consumers to disclose their nonpublic personal information. These exceptions, more fully detailed in the bill, include disclosures: to a non-affiliated third

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party for the limited purpose of jointly offering a financial product
or service; to an affinity partner; to law enforcement agencies; to
effect, administer, or enforce certain transactions, such as credit and
debit card processing or real estate transactions; and to protect the
financial institution and its customers from such concerns as fraud,
unauthorized transactions, or identity theft.

7 These exceptions also include the disclosure of information to 8 meet the requirements of federal, State, or local law. As such, the 9 bill is not intended to interfere with the disclosure and use 10 requirements of nonpublic personal information as governed by 11 other laws, including the federal "Health Insurance Portability and 12 Accountability Act of 1996" (HIPAA), Pub.L.104-191 (42 U.S.C.A. 13 1181 et al.), the federal "Employee Retirement Income Security Act 14 of 1974" (ERISA), Pub.L.93-406 (29 U.S.C. s.1001 et seq.), and the 15 State insurance information practices set forth at P.L.1985, c.179 16 (C.17:23A-1 et seq.).

17 In order to further protect nonpublic personal information, the 18 bill establishes a range of civil penalties for disclosures of 19 information in violation of the bill's provisions, based upon the 20 severity of the violation. A negligent disclosure makes a violator 21 liable to a civil penalty not to exceed \$2,500 per violation, which is 22 limited to a total of \$500,000 for a violation leading to the release 23 of information of more than one customer. A knowing and willful 24 disclosure makes a violator liable to a civil penalty not to exceed 25 \$5,000 per violation, with no corresponding limit. Additionally, if 26 any violation results in theft of a consumer's identity, the applicable 27 civil penalty shall be doubled. Any penalty shall be collected by the Attorney General or an appropriate functional regulator in a 28 29 summary manner pursuant to the "Penalty Enforcement Law of 30 1999," P.L.1999, c.274 (C.2A:58-10 et seq.).