SENATE, No. 2983

STATE OF NEW JERSEY 213th LEGISLATURE

INTRODUCED JUNE 22, 2009

Sponsored by: Senator JENNIFER BECK District 12 (Mercer and Monmouth)

SYNOPSIS

"Tara's Law"; establishes registry of offending community care residence providers and requires written monthly case manager reports of individuals with developmental disabilities residing in community care residences.

CURRENT VERSION OF TEXT

As introduced.



1 AN ACT concerning individuals with developmental disabilities, 2 designated as "Tara's Law," amending P.L.1983, c.524, and 3 supplementing chapter 6D of Title 30 of the Revised Statutes. 4 5 **BE IT ENACTED** by the Senate and General Assembly of the State 6 of New Jersey: 7 8 1. (New section) The Legislature finds and declares that: 9 The safety of some of our most vulnerable citizens, those a. 10 individuals with developmental disabilities who reside in 11 community care residences throughout the State, is of utmost 12 importance; b. These community care residences are private homes or 13 14 apartments in which adults or families contract with the Department 15 of Human Services to provide care and training to individuals with 16 developmental disabilities; the department issues licenses to 17 individuals to operate community care residences if they satisfy the 18 department's standards for these residences; 19 To help protect the safety of individuals with developmental c. 20 disabilities who reside in community care residences, it is important 21 that the department establish and maintain a registry so that those 22 providers who have been implicated in substantiated incidents of 23 abuse, neglect, exploitation, or abandonment of individuals with 24 developmental disabilities are prevented from employment in 25 facilities or programs of the Division of Developmental Disabilities 26 and facilities or programs licensed, contracted, or regulated by the 27 department, unless they can show they have been rehabilitated; and 28 d. Under current law, a case manager is required to visit a 29 community care residence monthly and inspections must be 30 conducted at least annually; additionally, unannounced inspections 31 are authorized as deemed necessary to allow for inquiry into the 32 operation of the residence and care management of the individual with developmental disabilities. To ensure proper follow up after 33 34 monthly visits, it is necessary that a case manager send a written 35 report that describes the care and safety of the individual with 36 developmental disabilities to his supervisor and the individual's 37 parent or legal guardian. 38 2. (New section) As used in this act: 39 40 "Abandonment" shall consist of any of the following acts by a 41 community care residence provider on an individual with 42 developmental disabilities: willfully forsaking the individual with

and custody of the individual so that the individual is exposed to physical or moral risk without proper and sufficient protection. 45

EXPLANATION – Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted in the law.

developmental disabilities; or failing to care for and keep control

Matter underlined thus is new matter.

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S2983 BECK

1 "Abuse" means wrongfully inflicting or allowing to be inflicted 2 physical abuse or verbal or psychological abuse or mistreatment by 3 a community care residence provider upon an individual with 4 developmental disabilities.

5 "Alternate" means a person 18 years of age or older who assumes 6 the responsibility of a licensee when the licensee is absent from a 7 community care residence.

8 "Commissioner" means the Commissioner of Human Services.

9 "Community care residence" means a private home or apartment 10 in which a person 18 years of age or older or family is licensed by 11 and contracts with the department to provide an individual with 12 developmental disabilities with care or training, or both.

"Community care residence provider" means a licensee or an 13 14 alternate.

15 "Department" means the Department of Human Services.

16 "Developmental disability" means developmental disability as 17 defined in section 3 of P.L.1977, c.82 (C.30:6D-3).

18 "Division" means the Division of Developmental Disabilities in 19 the Department of Human Services.

20 "Exploitation" means the act or process of a community care residence provider using an individual with developmental 21 22 disabilities or his resources for another person's profit or advantage.

23 "Licensee" means one or more persons 18 years of age or older 24 who are named on the license issued by the department to operate a 25 community care residence and have overall responsibility for an 26 individual with developmental disabilities.

"Neglect" shall consist of any of the following acts by a 27 28 community care residence provider on an individual with 29 developmental disabilities: willfully failing to provide proper and 30 sufficient food, clothing, maintenance, medical care, or a clean and 31 proper home; or failure to do or permit to be done any act necessary 32 for the well-being of an individual with developmental disabilities.

33 "Physical abuse" means a physical act directed at an individual 34 with developmental disabilities by a community care residence provider of a type that causes one or more of the following: pain, 35 36 injury, anguish, or suffering. Such acts include, but are not limited 37 to, the individual with developmental disabilities being isolated, 38 abducted, pinched, bitten, punched, slapped, hit, pushed, dragged, 39 or struck with a thrown or held object.

40 "Registry" means the Registry of Offending Community Care Residence Providers established pursuant to this act. 41

42 "Verbal or psychological abuse or mistreatment" means any 43 verbal or non-verbal act or omission by a caregiver that inflicts one 44 or more of the following: emotional harm; mental distress; or 45 invocation of fear, humiliation, intimidation, or degradation to an 46 individual with developmental disabilities. Examples include, but 47 are not limited to: bullying; ignoring need; verbal assault; use of

racial or ethnic slurs; or intimidating gestures, such as shaking a fist
 at an individual with developmental disabilities.

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4 3. (New section) a. If a person has reasonable cause to believe 5 that an individual with developmental disabilities has been subjected to abuse, neglect, exploitation, or abandonment by a 6 7 community care residence provider, that person shall report the 8 same immediately to the department by telephone or otherwise. 9 The report, if possible, shall contain the name and address of the 10 individual with developmental disabilities and the individual's 11 community care residence provider, guardian, or other person 12 having custody and control of the individual and, if known:

13 (1) the condition of the individual with developmental14 disabilities;

(2) the nature and possible extent of the individual's injuries,
maltreatment, abuse, neglect, exploitation, or abandonment,
including any evidence of previous injuries, maltreatment, abuse,
neglect, exploitation, or abandonment; and

(3) any other information that the person believes may be helpful
with respect to the injuries, maltreatment, abuse, neglect,
exploitation, or abandonment of the individual with developmental
disabilities and the identity of the alleged offender.

b. The commissioner shall designate staff to receive and
prioritize such reports, initiate appropriate responses through timely
and appropriate investigative activities, and ensure that findings are
reported in a uniform and timely manner.

c. A person who fails to report an act of abuse, neglect,
exploitation, or abandonment of an individual with developmental
disabilities while having reasonable cause to believe that such an
act has been committed, is a disorderly person.

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32 4. (New section) a. Upon receipt of a report pursuant to 33 section 3 of this act, the commissioner shall designate an entity, as 34 established by the commissioner, that shall immediately take such 35 action as shall be necessary to ensure the safety of the individual with developmental disabilities, and to that end may request 36 37 appropriate assistance from local and State law enforcement 38 officials or Adult Protective Services, pursuant to P.L.1993, c.249 39 (C.52:27D-406 et seq.).

b. The commissioner shall adopt rules and regulations
necessary to provide for an investigation of a reported incident and
subsequent substantiation or non-substantiation of an allegation of
abuse, neglect, exploitation, or abandonment of an individual with
developmental disabilities by a community care residence provider.

46 5. (New section) a. The commissioner shall establish and
47 maintain a Registry of Offending Community Care Residence
48 Providers in the department.

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b. The commissioner shall adopt rules and regulations
specifying the procedures and standards for inclusion of a
community care residence provider on the registry and for
notification of such inclusion to the provider.

5 (1) For inclusion on the registry in the case of a substantiated 6 incident of abuse, the provider shall have acted with intent, 7 recklessness, or careless disregard to cause or potentially cause 8 injury to an individual with developmental disabilities.

9 (2) For inclusion on the registry in the case of a substantiated 10 incident of abandonment or neglect, the provider shall have acted 11 with gross negligence, recklessness, or in a pattern of behavior that 12 causes or potentially causes harm to an individual with 13 developmental disabilities.

(3) In the case of a substantiated incident of exploitation, the
commissioner shall establish a minimum dollar amount for
inclusion on the registry.

17 c. The commissioner also shall adopt rules and regulations18 that:

(1) provide for an appeals process of the determination to
include an alleged offending community care residence provider's
name on the registry;

22 (2) concern the dissemination of information in the registry;

(3) prohibit persons included on the registry from employment in
facilities or programs of the division and facilities or programs
licensed, contracted, or regulated by the department; and

(4) provide for the removal of a person's name from the registry.
A person may apply for removal of his name to the commissioner
after a period of five years of being placed on the registry. The
person shall affirmatively demonstrate to the commissioner clear
and convincing evidence of rehabilitation, using the provisions of
P.L.1968, c.282 (C.2A:168A-1 et seq.) as a guide; and

d. The commissioner may adopt rules and regulations to allow
bona fide employers serving vulnerable populations to inquire of
the department if potential or current employees are included on the
registry, consistent with federal and State privacy and
confidentiality laws.

e. No information received in the registry shall be considered
as a public or government record within the meaning of P.L.1963,
c.73 (C.47:1A-1 et seq.) or P.L.2001, c.404 (C.47:1A-5 et al.).

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41 6. (New section) A record of a report made pursuant to this 42 act, any information obtained by the department in investigating 43 such reports, and a report of findings forwarded to the registry 44 pursuant to this act shall be kept confidential and may be disclosed 45 only under circumstances expressly authorized by rules and 46 regulations promulgated by the commissioner. The department 47 shall only disclose information that is relevant to the purpose for 48 which the information is required; except that the department shall

S2983 BECK

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1 not disclose information which would likely endanger the life, 2 safety, or physical or emotional well-being of an individual with 3 developmental disabilities or the life or safety of any other person, or which may compromise the integrity of a department 4 5 investigation, civil or criminal investigation, or judicial proceeding. If the department denies access to specific information on this basis, 6 7 the requesting entity may seek disclosure through the Superior 8 Nothing in this act shall be construed to permit the Court. 9 disclosure of any information deemed confidential by federal or 10 State law.

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12 7. (New section) The department shall maintain a 24-hours a
13 day, seven days a week emergency telephone service for the receipt
14 of calls involving a report, complaint, or allegation of abuse,
15 neglect, exploitation, or abandonment pursuant to this act.

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17 8. (New section) a. A person acting pursuant to this act in the 18 making of a report under this act shall have immunity from any 19 civil or criminal liability that might otherwise be incurred or 20 imposed. Such a person shall have the same immunity with respect 21 to testimony given in any judicial proceeding resulting from the 22 report.

23 b. A person who reports or causes to report in good faith an 24 allegation of abuse, neglect, exploitation, or abandonment pursuant 25 to this act and as a result thereof is discharged from employment or 26 in any manner discriminated against with respect to compensation, 27 hire, tenure, or terms, conditions, or privileges of employment, may 28 file a cause of action for appropriate relief in the Superior Court in 29 the county in which the discharge or alleged discrimination 30 occurred or in the county of the person's primary residence. If the 31 court finds that the person was discharged or discriminated against 32 as a result of the person's reporting an allegation of abuse, neglect, 33 exploitation, or abandonment pursuant to this act, the court may 34 grant reinstatement of employment with back pay or other legal or 35 equitable relief.

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37 9. Section 8 of P.L.1983, c.524 (C.30:6D-20) is amended to
38 read as follows:

8. <u>a.</u> The department shall ensure that every developmentally
disabled person covered by [this act]P.L.1983, c.524 is visited at
least monthly by a case manager employed by the department or by
an agency under contract to the department.

b. In the case of a monthly visit to a person with developmental
disabilities residing in a community care residence, upon
completion of the monthly visit, the case manager shall provide a
written report to the case manager's supervisor and to the parent or
legal guardian, as appropriate, of the person with developmental
disabilities. The report, which shall be sent electronically to the

S2983 BECK 7

1 case manager's supervisor and, if practicable, electronically to the 2 parent or legal guardian, shall include information pertaining to the 3 care and safety of the person with developmental disabilities, including, but not limited to, personal hygiene and grooming, 4 5 nutritional and clothing needs, and overall general well-being of the 6 person with developmental disabilities. 7 (cf: P.L.1983, c.524, s.8) 8 9 10. The Commissioner of Human Services shall adopt rules and 10 regulations pursuant to the "Administrative Procedure Act," 11 P.L.1968, c.410 (C.52:14B-1 et seq.), to carry out the provisions of 12 this act. 13 14 11. This act shall take effect on the 180th day after the date of 15 enactment, but the Commissioner of Human Services may take such 16 anticipatory administrative action in advance thereof as shall be necessary for the implementation of this act. 17 18 19 20 **STATEMENT** 21 This bill seeks to protect individuals with developmental disabilities who reside in community care residences from abuse, neglect, exploitation, or abandonment by: establishing a registry of community care residence providers who are implicated in substantiated incidents of abuse, neglect, exploitation, or abandonment of an individual with developmental disabilities; and requiring case managers to provide written reports upon completion of their monthly visits to individuals with developmental disabilities. Specifically, the bill requires the Department of Human Services (DHS) to establish and maintain a Registry of Offending Community Care Residence Providers. "Community Care Residence Providers" are defined in the bill as: "licensees," who are the one or more adults named on the license issued by DHS to operate a community care residence and have overall responsibility for an individual with developmental disabilities; and "alternates," who are adults who assume the responsibility of licensees when they are absent from the community care residence. 40 The bill also defines the terms "abuse" (which includes both 41 physical abuse and verbal or psychological abuse or mistreatment), 42 "neglect," "exploitation," and "abandonment." 43 The bill provides that if a person has reasonable cause to believe 44 that an individual with developmental disabilities has been 45 subjected to abuse, neglect, exploitation, or abandonment by a 46 community care residence provider, that person must make a report 47 immediately to DHS. The report, if possible, would contain the

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48 name and address of the individual with developmental disabilities

1 and the individual's community care residence provider, guardian, 2 or other person having custody and control of the individual and, if 3 known: the condition of the individual with developmental 4 disabilities and other information helpful to understanding the 5 condition of the individual and the identity of the alleged offender. 6 A person who fails to report an act of abuse, neglect, exploitation, 7 or abandonment of an individual with developmental disabilities 8 while having reasonable cause to believe that such an act has been 9 committed, is a disorderly person (punishable by up to six months 10 imprisonment, a fine of \$1,000, or both).

11 The Commissioner of Human Services is required to designate 12 staff to receive and prioritize reports, initiate appropriate responses through timely and appropriate investigative activities, and ensure 13 14 that findings are reported in a uniform and timely manner. Upon 15 receipt of a report, the commissioner must take such action as shall 16 necessary to ensure the safety of the individual with be 17 developmental disabilities, and to that end may request appropriate 18 assistance from local and State law enforcement officials or Adult 19 Protective Services, pursuant to P.L.1993, c.249 (C.52:27D-406 et 20 seq.).

The commissioner is also required to adopt rules and regulationsthat:

provide for an investigation of a reported incident and subsequent substantiation or non-substantiation of an allegation of abuse, neglect, exploitation, or abandonment of an individual with developmental disabilities by a community care residence provider;

specify the procedures and standards for inclusion of a community care residence provider on the Registry of Offending
Community Care Residence Providers and for notification of such inclusion to the provider. For inclusion on the registry in the case of a substantiated incident of:

--abuse, the provider must have acted with intent, recklessness,
or careless disregard to cause or potentially cause injury to an
individual with developmental disabilities;

--abandonment or neglect, the provider shall have acted with
gross negligence, recklessness, or in a pattern of behavior that
causes or potentially causes harm to an individual with
developmental disabilities; and

40 --exploitation, the commissioner shall establish a minimum41 dollar amount for inclusion on the registry;

42 • provide for an appeals process of the determination to include an
43 alleged offending community care residence provider's name on
44 the registry;

• address the dissemination of information in the registry;

46 • prohibit persons included on the registry from employment in
 47 facilities or programs of the Division of Developmental

Disabilities in DHS and facilities or programs licensed,
 contracted, or regulated by the department; and

provide for the removal of a person's name from the registry. A
person may apply for removal of his name after a period of five
years of being placed on the registry, and must affirmatively
demonstrate clear and convincing evidence of rehabilitation,
using the provisions of P.L.1968, c.282 (C.2A:168A-1 et seq.)
as a guide.

9 The commissioner may also adopt rules and regulations to allow 10 bona fide employers serving vulnerable populations to inquire of 11 DHS if potential or current employees are included on the registry, 12 consistent with federal and State privacy and confidentiality laws. 13 Information received in the registry shall not be considered as a 14 public or government record within the meaning of P.L.1963, c.73 15 (C.47:1A-1 et seq.) or P.L.2001, c.404 (C.47:1A-5 et al.).

16 The bill provides for confidentiality of records and provides that 17 a record of a report made pursuant to the bill, any information obtained by DHS in investigating such reports, and a report of 18 19 findings forwarded to the registry must be kept confidential and 20 may be disclosed only under circumstances expressly authorized by 21 rules and regulations promulgated by the commissioner. DHS shall 22 only disclose information relevant to the purpose for which the 23 information is required; except that the department shall not 24 disclose information which would likely endanger the life, safety, 25 or physical or emotional well-being of an individual with 26 developmental disabilities or the life or safety of any other person, 27 or which may compromise the integrity of a DHS investigation, 28 civil or criminal investigation, or judicial proceeding. If access to 29 specific information is denied on this basis, the requesting entity 30 may seek disclosure through the Superior Court. The bill specifies 31 that nothing in the bill shall be construed to permit the disclosure of 32 any information deemed confidential by federal or State law.

In addition, the bill requires DHS to maintain a 24-hours a day, seven days a week emergency telephone service for the receipt of calls involving a report, complaint, or allegation of abuse, neglect, exploitation, or abandonment under the bill.

37 The bill also provides immunity from any civil or criminal 38 liability that might otherwise be incurred or imposed. The 39 immunity extends to testimony given in any judicial proceeding 40 resulting from the report. A person who reports or causes to report 41 in good faith an allegation of abuse, neglect, exploitation, or 42 abandonment pursuant to this bill and as a result thereof is 43 discharged from employment or in any manner discriminated 44 against with respect to compensation, hire, tenure, or terms, 45 conditions, or privileges of employment, may file a cause of action 46 for appropriate relief in the Superior Court in the county in which 47 the discharge or alleged discrimination occurred or in the county of 48 the person's primary residence. If the court finds that the person

was discharged or discriminated against as a result of the person's
reporting an allegation of abuse, neglect, exploitation, or
abandonment pursuant to this bill, the court may grant reinstatement
of employment with back pay or other legal or equitable relief.

5 In addition to the establishment of the registry, case managers, 6 who are required under current law to visit individuals with 7 developmental disabilities at least monthly in community care 8 residences, are required under the bill to provide written reports 9 upon completion of the monthly visits. The reports would be 10 provided to the case manager's supervisor and to the parents or legal 11 guardian of the individual with developmental disabilities residing 12 in a community care residence. The bill specifies that reports must include information pertaining to the care and safety of the 13 14 individual with developmental disabilities, including, but not 15 limited to, personal hygiene and grooming, nutritional and clothing 16 needs, and overall general well-being of the person with 17 developmental disabilities.

Lastly, the bill has a delayed effective date of 180 days after
enactment, but allows the commissioner to take such anticipatory
administrative action in advance thereof as necessary for
implementation of the bill.

22 It is intended that this legislation, by establishing the Registry of 23 Offending Community Care Residence Providers, and requiring a 24 written report upon completion of a case manager's monthly visit, 25 will help to prevent the reoccurrence of tragedies such as the one 26 that occurred in November 2008. Tara, a 28-year old woman with 27 developmental disabilities, who had been receiving services from the Division of Developmental Disabilities and had been placed in a 28 29 community care residence, lost a dangerous amount of weight, was 30 relocated to a developmental center, and was subsequently admitted 31 to a hospital weighing 48 pounds and suffering from dehydration, 32 malnutrition, and bedsores. When her overall condition did not 33 improve despite the use of a feeding tube to increase her weight by 34 more than 20 pounds, she was disconnected from life support and 35 died. The bill is designated "Tara's Law" in her memory.