

ASSEMBLY, No. 1296

STATE OF NEW JERSEY

219th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2020 SESSION

Sponsored by:

Assemblywoman GABRIELA M. MOSQUERA

District 4 (Camden and Gloucester)

Assemblywoman CAROL A. MURPHY

District 7 (Burlington)

Assemblyman JOE DANIELSEN

District 17 (Middlesex and Somerset)

Co-Sponsored by:

Assemblyman Webber, Assemblywomen Speight, Vainieri Huttie,

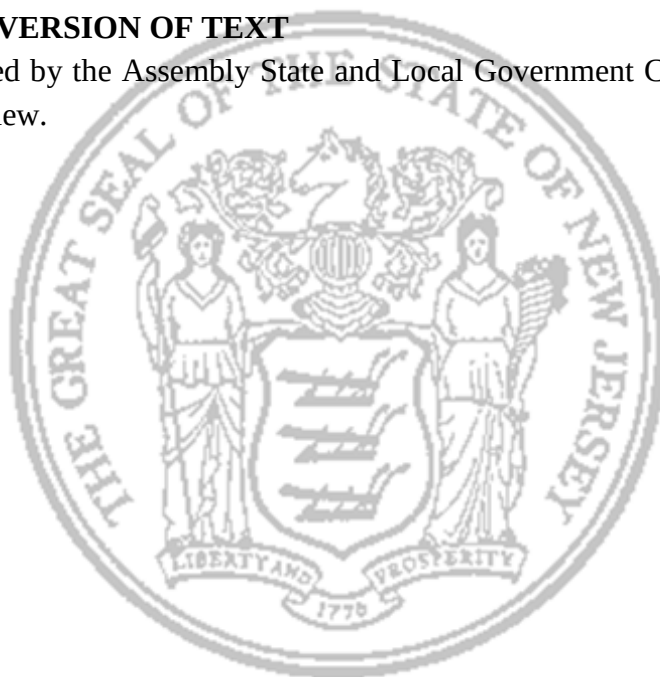
Assemblyman Johnson and Assemblywoman Lopez

SYNOPSIS

Requires State department, agency, authority, or instrumentality thereof to provide link on its website for members of public to submit complaints.

CURRENT VERSION OF TEXT

As reported by the Assembly State and Local Government Committee with technical review.



(Sponsorship Updated As Of: 2/24/2020)

1 **AN ACT** concerning the submittal of complaints from members of
2 the public via State entity websites and supplementing chapter 14
3 of Title 52 of the Revised Statutes.

4

5 **BE IT ENACTED** *by the Senate and General Assembly of the State*
6 *of New Jersey:*

7

8 1. Each State department, agency, authority, or instrumentality
9 thereof shall make available on a prominent location on its Internet
10 site a link to allow any member of the public to submit a complaint
11 to the State entity concerning that entity's performance, customer
12 service, or similar matter of interest to the entity. The head of the
13 State entity shall periodically review the complaints received
14 through the website to assess in what manner appropriate actions
15 may be taken to remedy matters that caused the complaint.

16

17 2. This act shall take effect immediately.