

[First Reprint]

ASSEMBLY, No. 4487

STATE OF NEW JERSEY

219th LEGISLATURE

INTRODUCED AUGUST 10, 2020

Sponsored by:

Assemblyman DANIEL R. BENSON

District 14 (Mercer and Middlesex)

Assemblyman WILLIAM F. MOEN, JR.

District 5 (Camden and Gloucester)

Assemblyman JON M. BRAMNICK

District 21 (Morris, Somerset and Union)

Co-Sponsored by:

Assemblymen Johnson, McGuckin, Catalano, DiMaio, Assemblywoman

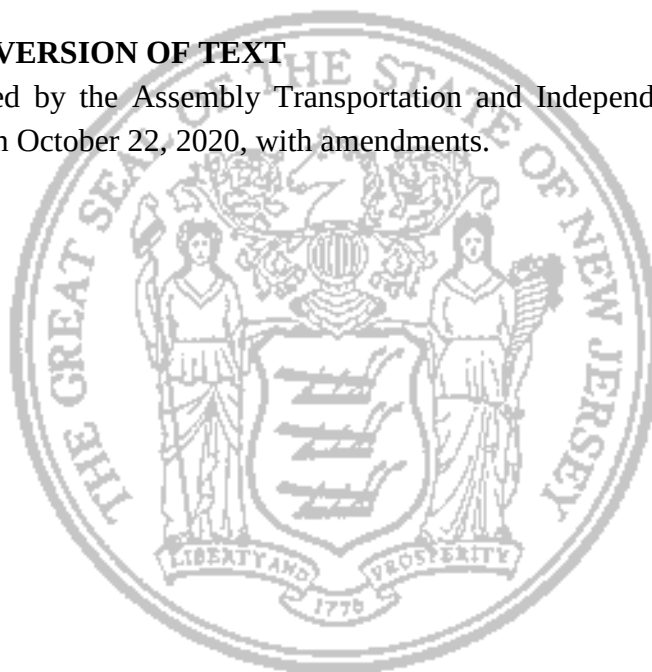
Chaparro, Assemblyman Freiman and Assemblywoman B.DeCroce

SYNOPSIS

Establishes NJMVC Virtual Check-In Pilot Program.

CURRENT VERSION OF TEXT

As reported by the Assembly Transportation and Independent Authorities Committee on October 22, 2020, with amendments.



(Sponsorship Updated As Of: 10/29/2020)

1 AN ACT establishing a New Jersey Motor Vehicle Commission
2 Virtual Check-In Pilot Program.

3
4 **BE IT ENACTED** *by the Senate and General Assembly of the State*
5 *of New Jersey:*

6
7 1. a. The New Jersey Motor Vehicle Commission¹**],** in
8 consultation with the Office of Information Technology,¹ shall
9 establish a one-year pilot program known as the NJMVC Virtual
10 Check-In Pilot Program. The pilot program shall allow a customer
11 visiting a commission agency to:

12 (1) reserve a spot in the queue through the commission's
13 Internet website without being physically present at the commission
14 agency;

15 (2) advance in the queue without being physically present at the
16 commission agency; and

17 (3) check-in remotely from the parking lot of the commission
18 agency by using a mobile application developed pursuant to
19 subsection e. of this section to claim the customer's spot in the
20 queue; or, if the customer is not able to check-in remotely, check-in
21 in-person at the commission agency by using a kiosk or tablet or by
22 speaking with a commission employee, as determined by the Chief
23 Administrator of the New Jersey Motor Vehicle Commission.

24 b. The customer shall have four hours or less, as determined by
25 the commission, from the time the customer reserves a virtual spot
26 in the queue to check-in remotely from the parking lot of the
27 commission agency or in-person at the commission agency.

28 c. Under the pilot program, the commission shall allow a
29 customer who is physically present in the parking lot of a
30 commission agency, but who has not reserved a virtual spot in the
31 queue on the commission's Internet website prior to arriving at the
32 agency, to check-in remotely from the agency's parking lot by using
33 a mobile application developed pursuant to subsection e. of this
34 section to reserve a spot in the queue.

35 d. After a customer checks-in remotely from the parking lot of
36 the commission agency or in-person at the commission agency, the
37 commission shall either:

38 (1) notify the customer electronically when the customer may
39 enter the commission agency to complete the requested
40 transaction; or

41 (2) send a commission employee to the customer waiting
42 outside of the agency to ensure that the customer has the required
43 documentation to complete the requested transaction and to notify
44 the customer when the customer may enter the commission agency
45 to complete the requested transaction.

EXPLANATION – Matter enclosed in bold-faced brackets **[thus]** in the above bill is
not enacted and is intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹Assembly ATR committee amendments adopted October 22, 2020.

1 e. The commission¹ ~~],~~ in consultation with the Office of
2 Information Technology, ¹ shall ¹ ~~contract with a private or public~~
3 ~~entity to~~¹ develop and maintain¹, or enter into or modify an
4 agreement with a third party to develop and maintain,¹ a mobile
5 application to allow customers to check-in remotely to a
6 commission agency when the customer is physically present in the
7 parking lot of the agency. The mobile application shall be available
8 in English and Spanish.

9 f. The Chief Administrator of the New Jersey Motor Vehicle
10 Commission shall select at least ¹ ~~10~~ six¹ commission agencies to
11 participate in the pilot program ¹ and shall expand the pilot program
12 to four additional commission agencies by the 180th day preceding
13 the completion of the one-year pilot program¹.
14

15 2. Within 150 days after the completion of the one-year pilot
16 program, the Chief Administrator ¹ of the New Jersey Motor Vehicle
17 Commission¹ shall decide whether to continue the pilot program.
18 Within 180 days after completion of the one-year pilot program, the
19 Chief Administrator of the New Jersey Motor Vehicle Commission
20 shall prepare and submit a report to the Governor and, pursuant to
21 section 2 of P.L.1991, c.164 (C.52:14-19.1), to the Legislature
22 containing an evaluation of the pilot program. The report shall
23 provide a comprehensive review of the pilot program, including, but
24 not limited to, an evaluation of the effectiveness of the pilot
25 program, an evaluation of ¹ ~~whether the pilot program will continue~~
26 ~~and~~ why the chief administrator has decided to continue or
27 discontinue the pilot program and whether the pilot program will¹
28 be expanded to additional commission agencies, and any other
29 information the chief administrator determines is relevant to the
30 report.
31

32 3. This act shall take effect 30 days after enactment, but the
33 Chief Administrator of the New Jersey Motor Vehicle Commission
34 may take such anticipatory administrative action in advance as may
35 be necessary for the implementation of this act.