

# ASSEMBLY, No. 4524

## STATE OF NEW JERSEY 219th LEGISLATURE

INTRODUCED AUGUST 13, 2020

**Sponsored by:**

**Assemblyman DANIEL R. BENSON**

**District 14 (Mercer and Middlesex)**

**SYNOPSIS**

Requires DHS to take certain measures concerning Integrated Case Management Services program.

**CURRENT VERSION OF TEXT**

As introduced.



1 AN ACT concerning Integrated Case Management Services and  
2 supplementing Title 30 of the Revised Statutes.

3

4 **BE IT ENACTED** by the Senate and General Assembly of the State  
5 of New Jersey:

6

7 1. a. The Division of Mental Health and Addiction Services in  
8 the Department of Human Services shall develop and implement  
9 procedures, and utilize appropriate tools, as necessary to administer,  
10 monitor, and evaluate the Integrated Case Management Services  
11 (ICMS) program.

12 The purpose of the ICMS program is to assist consumers aged 18  
13 years of age and older with persistent behavioral health issues to  
14 gain access to needed behavioral health, medical, social,  
15 educational, vocational, housing, and other services and resources  
16 needed to successfully integrate into the community of their choice  
17 upon discharge from a state or county hospital or short-term care  
18 facility.

19 b. The division shall outline the parameters of the ICMS  
20 program and the goals of program services as follows:

21 (1) establish baseline program requirements;

22 (2) set expected standards of service;

23 (3) establish qualitative and quantitative measures of ICMS  
24 program provider performance;

25 (4) establish standard criteria for admission to program services  
26 and termination of program services;

27 (5) establish protocols concerning the affiliation or coordination  
28 of multiple service providers;

29 (6) establish documentation and reporting requirements for  
30 service providers; and

31 (7) establish procedures for site inspections of contracted  
32 service providers by the Office of Licensing in the Department of  
33 Human Services to ensure that all service providers are licensed as  
34 required.

35 c. The division shall develop, maintain, and use a  
36 comprehensive database or data system that:

37 (1) identifies all consumers receiving integrated case  
38 management services through the ICMS program;

39 (2) includes data regarding each individual consumer's referral  
40 or admission to the program;

41 (3) identifies the services received from providers;

42 (4) documents the progress made by each consumer  
43 participating in the ICMS program;

44 (5) documents the termination of program services; and

45 (6) provides any other information as necessary to enable the  
46 division to effectively monitor the ICMS program and track  
47 consumer outcomes.

1 d. The division shall use the requirements and expected  
2 standards of service and the qualitative and quantitative measures of  
3 ICMS program provider performance, established pursuant to  
4 subsection b. of this section, to periodically evaluate the  
5 performance of service providers.

6 e. The division shall develop procedures and utilize appropriate  
7 tools to ensure that the provision of ICMS to a hospitalized  
8 consumer of services is consistent with the purpose of the ICMS  
9 program to assist those with an imminent discharge date to integrate  
10 into their community of choice.

11

12 2. a. Within 180 days after the date of enactment of this act,  
13 and notwithstanding the provisions of the “Administrative  
14 Procedure Act,” P.L.1968, c.410 (C.52:14B-1 et seq.) to the  
15 contrary, the Commissioner of Human Services, shall, immediately  
16 upon filing proper notice with the Office of Administrative Law,  
17 adopt rules and regulations necessary to effectuate the purposes of  
18 this act.

19 b. The rules and regulations adopted pursuant to subsection a.  
20 of this section shall be in effect for a period not to exceed one year  
21 after the date of the filing. These rules and regulations shall  
22 thereafter be adopted, amended, or readopted by the commissioner  
23 in accordance with the “Administrative Procedure Act,” P.L.1968,  
24 c.410 (C.52:14B-1 et seq.).

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26 3. This act shall take effect immediately.

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### STATEMENT

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31 This bill requires the Division of Mental Health and Addiction  
32 Services (DMHAS) to develop and implement procedures, and  
33 utilize appropriate tools as necessary, to administer, monitor, and  
34 evaluate the Integrated Case Management Services (ICMS)  
35 program. The purpose of ICMS is to assist consumers aged 18  
36 years of age and older with persistent behavioral health issues to  
37 gain access to needed behavioral health, medical, social,  
38 educational, vocational, housing, and other services and resources  
39 needed to successfully integrate into the community of their choice  
40 upon discharge from a state or county hospital or short-term care  
41 facility.

42 The bill requires the division to outline the parameters of the  
43 ICMS program and the goals of program services as follows:  
44 establish baseline program requirements; set expected standards of  
45 service; establish qualitative and quantitative measures of ICMS  
46 program provider performance; establish standard criteria for  
47 admission to program services and termination of program services;  
48 establish protocols concerning the affiliation or coordination of

1 multiple service providers; establish documentation and reporting  
2 requirements for service providers; and establish procedures for site  
3 inspections of contracted service providers by the Office of  
4 Licensing in the Department of Human Services to ensure that all  
5 service providers are licensed as required. The bill also requires  
6 that the division develop, maintain, and use a comprehensive  
7 database or data system that identifies all consumers receiving  
8 integrated case management services through the ICMS program, in  
9 addition to certain other information to enable the division to  
10 monitor the program and track consumer outcomes. The division is  
11 to periodically evaluate the performance of service providers using  
12 the expected standards of service and qualitative and quantitative  
13 performance measures established pursuant to the bill.

14 The bill further requires that the division develop procedures and  
15 utilize appropriate tools to ensure that the provision of ICMS to a  
16 hospitalized consumer of services is consistent with the purpose of  
17 the ICMS program to assist those with an imminent discharge date  
18 to integrate into their community of choice. Pursuant to the bill's  
19 provisions, the Commissioner of Human Services is to adopt  
20 interim rules and regulations necessary to effectuate the bill's  
21 purposes, within 180 days of enactment.

22 This bill implements the recommendations of the Office of the  
23 State Auditor for ICMS following its audit of certain DMHAS  
24 programs from July 1, 2011 through September 7, 2016. The audit  
25 suggests that the absence of regulatory guidance for the ICMS  
26 program has contributed to inconsistency, lack of standardization in  
27 delivery of services, and confusion among providers regarding the  
28 purpose and parameters of the ICMS program.