

ASSEMBLY, No. 5686

STATE OF NEW JERSEY 219th LEGISLATURE

INTRODUCED MAY 12, 2021

Sponsored by:

Assemblyman DANIEL R. BENSON

District 14 (Mercer and Middlesex)

Assemblywoman ELIANA PINTOR MARIN

District 29 (Essex)

Assemblyman STERLEY S. STANLEY

District 18 (Middlesex)

Co-Sponsored by:

Assemblywomen Murphy, McKnight and Vainieri Huttle

SYNOPSIS

Requires MVC to operate hotline to assist with online transactions.

CURRENT VERSION OF TEXT

As introduced.



(Sponsorship Updated As Of: 5/12/2021)

1 **AN ACT** concerning services provided by the New Jersey Motor
2 Vehicle Commission and supplementing Title 39 of the Revised
3 Statutes.

4
5 **BE IT ENACTED** *by the Senate and General Assembly of the State*
6 *of New Jersey:*

7
8 1. The New Jersey Motor Vehicle Commission shall establish
9 and maintain a toll-free telephone hotline where commission
10 employees, or persons under contract with the commission, are
11 available in real-time, at a minimum, during weekdays between
12 8:30 a.m. and 5:30 p.m., to assist individuals in navigating the
13 commission's website and processing online transactions.

14
15 2. This act shall take effect immediately.

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STATEMENT

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20 This bill requires the New Jersey Motor Vehicle Commission
21 (commission) to establish and maintain a toll-free telephone hotline
22 where commission employees, or persons under contract with the
23 commission, are available in real-time, at a minimum, during
24 weekdays between 8:30 a.m. and 5:30 p.m., to assist individuals in
25 navigating the commission's website and processing online
26 transactions.