

P.L. 2021, CHAPTER 361, *approved January, 10, 2022*
Assembly, No. 5341 (*First Reprint*)

1 **AN ACT** concerning the publication and availability of certain
2 transportation information and supplementing Title 26 of the
3 Revised Statutes.
4
5 **BE IT ENACTED** *by the Senate and General Assembly of the State*
6 *of New Jersey:*
7
8 1. The Legislature finds and declares that:
9 a. The New Jersey Statewide 2-1-1 telephone system is the
10 national abbreviated dialing code for free access to health and
11 human services information and referral;
12 b. New Jersey’s current Statewide 2-1-1 telephone system is out
13 of date with regards to information relating to current available
14 modes of public transit, that mainly directs people with disabilities
15 to use private transit services that are expensive and not feasible for
16 routine travel;
17 c. New Jersey’s Statewide 2-1-1 system should include all
18 pertinent transportation information, especially information
19 pertaining to Access Link, county paratransit, voluntary drivers, or
20 agencies that cater to the transportation needs of persons with
21 disabilities; and
22 d. The Statewide 2-1-1 telephone system needs to be updated to
23 include all current modes of public transit available in New Jersey,
24 as well as updated to provide information on how to access and use
25 the various services.
26
27 2. The New Jersey Transit Corporation and the Department of
28 Human Services shall partner with the Statewide 2-1-1 telephone
29 system and shall be responsible for providing the appropriate
30 information to the system so that all relevant public transit
31 providers and information are included and available. The
32 Statewide 2-1-1 telephone system, in conjunction with the

EXPLANATION – Matter enclosed in bold-faced brackets **[thus]** in the above bill is
not enacted and is intended to be omitted in the law.

Matter underlined thus is new matter.
Matter enclosed in superscript numerals has been adopted as follows:
¹Assembly ATR committee amendments adopted March 15, 2021.

1 corporation and the department, shall review, revise, and maintain
2 information concerning the current modes of available public
3 transit, information on accessing various modes of public transit,
4 and information on how to use the services. Information shall be
5 collected on all transportation services, including fixed route
6 transportation services, and transportation network company and
7 taxi services, with particular attention to be paid to information
8 concerning available paratransit services and private and volunteer
9 services.

10
11 3. The information collected and maintained by the New Jersey
12 Transit Corporation, the Department of Human Services, and the
13 Statewide 2-1-1 telephone system shall include: a listing of all current
14 modes of public transit available in New Jersey; a detailed description
15 of any and all prequalification or eligibility requirements necessary
16 before use of the public transit mode may commence; information on
17 how each New Jersey citizen may access all current and available
18 modes of public transit; and information on how to use the services
19 along with each public transit ¹~~providers~~ provider's contact
20 information.

21
22 4. The information described in section 3 of
23 P.L. , c. (C.) (pending before the Legislature as this bill)
24 shall be:

25 a. prominently displayed on the websites of both the New
26 Jersey Transit Corporation and the Department of Human Services;

27 b. made available to the public through the Statewide 2-1-1
28 telephone system; and

29 c. made available using any other means that the Executive
30 Director of the ¹~~corporation~~ New Jersey Transit Corporation¹ or
31 the Commissioner of Human Services deems appropriate.

32 In addition, to the extent practicable, the Statewide 2-1-1
33 telephone system, the corporation, and the department shall
34 disseminate information concerning public transit availability and
35 resources using social media and any other means deemed
36 appropriate to reach as many individuals and population groups in
37 the State as possible.

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39 5. This act shall take effect on the first day of the third month
40 after enactment.

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45 Updates 2-1-1 telephone system information to include all
46 current modes of public transit and information on access and
47 usage.