

SENATE, No. 1000

STATE OF NEW JERSEY 219th LEGISLATURE

INTRODUCED JANUARY 30, 2020

Sponsored by:

Senator JOSEPH F. VITALE

District 19 (Middlesex)

Senator LINDA R. GREENSTEIN

District 14 (Mercer and Middlesex)

SYNOPSIS

Exempts cable television subscriber from notifying cable television company, Office of Cable Television, or other complaint officer of cable television service outage to receive credit or rebate.

CURRENT VERSION OF TEXT

As introduced.



(Sponsorship Updated As Of: 1/30/2020)

1 AN ACT concerning cable television service outage credits or
2 rebates and amending P.L.1987, c.422.

3

4 BE IT ENACTED by the Senate and General Assembly of the State
5 of New Jersey:

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7 1. Section 1 of P.L.1987 c.422 (C.48:5A-11a) is amended to
8 read as follows:

9 1. a. The director, with the approval of the board, shall adopt
10 rules and regulations providing for a credit or rebate for outages of
11 cable television service which are six or more hours in duration.
12 The amount of the credit or rebate shall be in one day units,
13 prorated on the basis of the subscriber's monthly rate for each
14 service so interrupted. **【In order to obtain a credit or rebate, a**
15 **subscriber shall notify by telephone or in writing】** A cable
16 television company shall, within 30 days of a subscriber's cable
17 television service outage, issue to a subscriber a credit or rebate for
18 the cable television service outage, regardless of whether the
19 subscriber notifies the cable television company, the Office of
20 Cable Television or other designated complaint officer **【within 30**
21 **days after any such outage】** of the cable television service outage.
22 The regulations may provide for appropriate exceptions and
23 limitations.

24 b. The director shall permit any cable television company that
25 has a service outage lasting six or more hours in duration, to
26 provide to its subscribers other forms of compensation, in lieu of a
27 credit or rebate, to compensate subscribers for the loss of service
28 caused by the outage. Nothing in this section shall authorize a
29 cable television company to require a subscriber to accept an
30 alternative form of compensation in lieu of a credit or rebate to
31 which the subscriber is entitled pursuant to subsection a. of this
32 section.

33 (cf: P.L.2013, c.97, s.1)

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35 2. This act shall take effect immediately.

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38 STATEMENT

39

40 This bill amends existing law to provide that a cable television
41 (CATV) company is to issue, within 30 days of a subscriber's
42 CATV service outage, a credit or rebate for a subscriber's cable
43 television service outage, regardless of whether the subscriber
44 notifies the CATV company, the Office of Cable Television, or
45 other designated complaint officer of the service outage. Under

EXPLANATION – Matter enclosed in bold-faced brackets **【thus】** in the above bill is
not enacted and is intended to be omitted in the law.

Matter underlined thus is new matter.

S1000 VITALE, GREENSTEIN

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- 1 existing law, a CATV subscriber is to notify the CATV company,
- 2 the Office of Cable Television, or other designated complaint
- 3 officer of a service outage to receive a credit or rebate.