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SENATE, No. 3438

STATE OF NEW JERSEY
219th LEGISLATURE

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Sponsored by:

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District 18 (Middlesex)

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SYNOPSIS

Updates 2-1-1 telephone system information to include all current modes of public transit and information on access and usage.

CURRENT VERSION OF TEXT

As reported by the Senate Transportation Committee on November 8, 2021, with amendments.



(Sponsorship Updated As Of: 12/20/2021)

1 AN ACT concerning the publication and availability of certain
2 transportation information and supplementing Title 26 of the
3 Revised Statutes.

4
5 **BE IT ENACTED** *by the Senate and General Assembly of the State*
6 *of New Jersey:*

7
8 1. The Legislature finds and declares that:

9 a. The New Jersey Statewide 2-1-1 telephone system is the
10 national abbreviated dialing code for free access to health and
11 human services information and referral;

12 b. New Jersey's current Statewide 2-1-1 telephone system is
13 out of date with regards to information relating to current available
14 modes of public transit, that mainly directs people with disabilities
15 to use private transit services that are expensive and not feasible for
16 routine travel;

17 c. New Jersey's Statewide 2-1-1 system should include all
18 pertinent transportation information, especially information
19 pertaining to Access Link, county paratransit, voluntary drivers, or
20 agencies that cater to the transportation needs of persons with
21 disabilities; and

22 d. The Statewide 2-1-1 telephone system needs to be updated
23 to include all current modes of public transit available in New
24 Jersey, as well as updated to provide information on how to access
25 and use the various services.

26
27 2. The New Jersey Transit Corporation and the Department of
28 Human Services shall partner with the Statewide 2-1-1 telephone
29 system and shall be responsible for providing the appropriate
30 information to the system so that all relevant public transit
31 providers and information are included and available. The
32 Statewide 2-1-1 telephone system, in conjunction with the
33 corporation and the department, shall review, revise, and maintain
34 information concerning the current modes of available public
35 transit, information on accessing various modes of public transit,
36 and information on how to use the services. Information shall be
37 collected on all transportation services, including fixed route
38 transportation services, and transportation network company and
39 taxi services, with particular attention to be paid to information
40 concerning available paratransit services and private and volunteer
41 services.

42
43 3. The information collected and maintained by the New Jersey
44 Transit Corporation, the Department of Human Services, and the
45 Statewide 2-1-1 telephone system shall include: a listing of all current
46 modes of public transit available in New Jersey; a detailed description

EXPLANATION – Matter enclosed in bold-faced brackets **[thus]** in the above bill is
not enacted and is intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹Senate STR committee amendments adopted November 8, 2021.

1 of any and all prequalification or eligibility requirements necessary
2 before use of the public transit mode may commence; information on
3 how each New Jersey citizen may access all current and available
4 modes of public transit; and information on how to use the services
5 along with each public transit ¹~~providers~~ provider's contact
6 information.

7
8 4. The information described in section 3 of
9 P.L. , c. (C.) (pending before the Legislature as this bill)
10 shall be:

11 a. prominently displayed on the websites of both the New
12 Jersey Transit Corporation and the Department of Human Services;

13 b. made available to the public through the Statewide 2-1-1
14 telephone system; and

15 c. made available using any other means that the Executive
16 Director of the ¹~~corporation~~ New Jersey Transit Corporation¹ or
17 the Commissioner of Human Services deems appropriate.

18 In addition, to the extent practicable, the Statewide 2-1-1
19 telephone system, the corporation, and the department shall
20 disseminate information concerning public transit availability and
21 resources using social media and any other means deemed
22 appropriate to reach as many individuals and population groups in
23 the State as possible.

24
25 5. This act shall take effect on the first day of the third month
26 after enactment.